# **EXHIBIT 11**

#### **Sharon Frase**

#### **Subject:** FW: AC 9295 - TERMINATION WARNING FOR OVERDUE CORPORATECARE(R) CONTRACT

----- Forwarded message -----

From: Abbasov, Parviz < Parviz. Abbasov@rolls-royce.com >

Date: Mon, Aug 21, 2023 at 1:19 PM

Subject: AC 9295 - TERMINATION WARNING FOR OVERDUE CORPORATECARE® CONTRACT

To: ewen@tia.aero <ewen@tia.aero>, paularanha@gmail.com <paularanha@gmail.com>, sharon@tia.aero

<sharon@tia.aero>, rhea@tia.aero <rhea@tia.aero>, lex@tia.aero <lex@tia.aero>

CC: Rolls-Royce Care CLEAdmin < Rolls-RoyceCareCLEAdmin@rolls-royce.com >, CustomerSupport

< <u>CustomerSupport@rolls-royce.com</u>>, Corporate Aircraft EHM (<u>CorporateAircraftCorrespondence@ds-s.com</u>)

royce.com>, Tracy, Paul <Paul.Tracy@rolls-royce.com>

Dear Sir / Madam,

Unfortunately despite extensive efforts by Rolls-Royce, your CorporateCare® account is still showing overdue. Please be advised that the account will be terminated with immediate effect if the payment is not made current within <u>7 calendar days</u> of this warning.

In the event of termination of the CorporateCare ® Contract (the 'Agreement'), Rolls-Royce will charge a termination fee in accordance with Clause C5.3.1 of the Agreement in the amount already quoted in the Suspension Letter along with a recalculated late payment charge up to the date of termination.

Please note that Customer remains obligated to pay ALL outstanding amounts in accordance with the Agreement.

Please ensure payment is issued to the corresponding Rolls-Royce bank account or by paying on the CorporateCare® Portal.

If you have already released the payment, please provide Rolls-Royce (EFSC AR RRD Remittance Advice <a href="mailto:RRD.Remittance.Advice@Rolls-Royce.com">RRD.Remittance.Advice@Rolls-Royce.com</a>) with a copy of the bank transfer to allow the payment to be allocated in a timely matter.

Should you have any questions, please do not hesitate to contact us or your RCM (Regional Customer Manager) by referring to this email and we will come back to you as soon as possible.

For and on behalf of Rolls-Royce Deutschland Ltd & Co KG.

CorporateCare\* Portal Website <a href="https://corporatecare.rolls-royce.com/">https://corporatecare.rolls-royce.com/</a>

Best Regards,

**Parviz Abbasov** 

Asst. Commercial Manager, Business Aviation

Parviz.Abbasov@rolls-royce.com

M +1 703-826-3206

Rolls-Royce North America Inc.,

1900 Reston Metro Plaza, Reston, VA 20190



From: Abbasov, Parviz

Sent: Monday, June 26, 2023 12:24 PM

To: ewen@tia.aero; paularanha@gmail.com; sharon@tia.aero; rhea@tia.aero

**Cc:** Rolls-Royce Care CLEAdmin <<u>Rolls-RoyceCareCLEAdmin@Rolls-Royce.com</u>>; CustomerSupport

<<u>CustomerSupport@Rolls-Royce.com</u>>; Corporate Aircraft EHM (<u>CorporateAircraftCorrespondence@ds-s.com</u>)

<<u>CorporateAircraftCorrespondence@ds-s.com</u>>; RRNA Corp <<u>rrnacorp@Rolls-Royce.com</u>>; Foor, Keith

< <a href="mailto:keith.Foor@Rolls-Royce.com">"> (Keith.Foor@Rolls-Royce.com">"> (Richardson, Diane)</a>

<Diane.Richardson@Rolls-Royce.com>

Subject: Suspension of CorporateCare: AC 9295

Importance: High

Dear CorporateCare® Customer,

We regret to advise that in accordance with your CorporateCare contract we have to suspend your CorporateCare contract for AC 9295.

Please note that as of now there are no further services provided. Enclosed you will find the suspension letter, late payment charge invoice and below is a Statement of Account.

## Case 22-11068-JTD Doc 2659-12 Filed 09/21/23 Page 4 of 5

Doc. Date	Net due dt	Amount in DC	Curr.	DD	Text
05/02/2023 04/03/2023 03/01/2023 02/01/2023	06/30/2023 05/31/2023 04/30/2023 03/31/2023 02/28/2023 01/31/2023	60,470.67 60,470.67 60,470.67 60,470.67	USD USD	4 4 4	Fixed Price July 2023 Fixed Price June 2023 10.5 Card in Kanban Fixed Price May 2023 10.5 Card in Kanban Fixed Price April 2023 10.5 Card in Kanban Fixed Price March 2023 10.5 Card in Kanban Fixed Price Feb 2023 10.5 Card in Kanban
		362,824.02	USD		

Immediate payment can be made via the **Customer Portal**.

Please, do not hesitate to contact me, should you have any questions.

Best Regards,

**Parviz Abbasov** 

Asst. Commercial Manager, Business Aviation

Parviz.Abbasov@rolls-royce.com

M +1 703-826-3206

Rolls-Royce North America Inc.,

1900 Reston Metro Plaza, Reston, VA 20190



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## Case 22-11068-JTD Doc 2659-12 Filed 09/21/23 Page 5 of 5

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Best,

Paul



#### **Paul Francis Aranha**

President | Director Operations Trans Island Airways



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Nassau International Airport, Nassau, Bahamas

